

PROCEDURE FOR REDRESSAL OF INVESTOR GRIEVANCES

In case, the client has grievance, he / she can follow the process Mentioned below:

- The Client can contact Arthbodh Shares & Investments Pvt. Ltd in person, by telephone or writing an email at the Following:

Arthbodh Shares & Investments Pvt. Ltd.

101-102, Sharmad Residency, Sheela Vihar Colony, Kothrud, Pune-411004, Maharashtra

arthbodhshares@gmail.com

#8380004159/60/61

- If a client is not satisfied with the services and would like to lodge a complaint, the client is requested to first talk to the authorised representative from the Arthbodh Shares & Investments Pvt. Ltd. The Client can discuss and be rest assured that the complaint will be resolved on best effort basis within 7 working days.

- If the Client is still not satisfied with the response or the handling of the complaint by the authorized representative, the Client can approach and write an email to Mr Bhushan Mahajan, Managing Director, at kreatwealth@gmail.com with complete details. Bhushan Mahajan will get in touch with you at the earliest and try to resolve your complaint as soon as possible.

- If the complaint is not resolved within a period of one month, the Client may refer the complaint to the regulator – The Securities and Exchange Board of India (SEBI). SEBI has launched a centralized web-based complaints redress system ‘SCORES’ The link to the platform is [Click Here](#)

- ODR Portal could be accessed, if unsatisfied with the response. Your attention is drawn to the SEBI circular no. SEBI/HO/OIAE/OIAE_IAD-1/P/CIR/2023/131 dated July 31, 2023, on “Online Resolution of Disputes in the Indian Securities Market”.

- A common Online Dispute Resolution Portal (“ODR Portal”) which harnesses conciliation and online arbitration for resolution of disputes arising in the Indian Securities Market has been established. ODR Portal can be accessed via the following link – <https://smartodr.in/>

- Alternatively, the Client can write to SEBI at the following address: Office of Investor Assistance and Education, SEBI Bhavan Plot No.C4-A, G Block, Bandra Kuria Complex, Bandra (E) Mumbai 400 051 Telephone: +91-22-2644 9000 / 4045 9000 Fax: +91-22 2644 9016-20 / 4045 9016-20